

### Thomson Reuters Legal Investor Day

June 3, 2010





### Welcome

Frank Golden Senior Vice President, Investor Relations

2010 Investor Day



### Thomson Reuters Agenda

Welcome & Agenda

Professional Division

Legal Overview

U.S. Core Legal

Corporate, Government & Academic

Business of Law

Global Businesses

WestlawNext

Frank Golden

Jim Smith

Peter Warwick

Vin Caraher

Mike Suchsland

Chris Kibarian

Helen Owers

Andy Martens / Mark Schiff



# Thomson Reuters Special Note

#### Safe Harbor / Forward-Looking Statements

- The following discussion contains forward-looking statements, including those about Thomson Reuters outlook and prospects. Forward-looking statements are those which are not historical facts. These and other statements that relate to future results and events are based on Thomson Reuters current expectations.
- Our actual results in future periods may differ materially from those currently expected because of a number of risks and uncertainties. The risks and uncertainties that we believe are material are outlined in our disclosure filings and materials, which you can find on <a href="https://www.thomsonreuters.com">www.thomsonreuters.com</a>. Please consult these documents for a more complete understanding of these risks and uncertainties. We disclaim any intention or obligation to update or revise any forward-looking statements, whether as a result of new information, future events or otherwise, except as may be required by law. Our outlook is provided for the purpose of providing information about current expectations for 2010. This information may not be appropriate for other purposes.

#### **Non-IFRS Financial Measures**

 This presentation contains disclosures of certain non-IFRS financial measures. Please see the "Investor Relations" section of our website for a reconciliation of each of these measures to the most directly comparable IFRS financial measure. You can also find some IFRS reconciliations in the tables attached to our earnings releases dated February 24, 2010 and May 4, 2010, which are also available on www.thomsonreuters.com.





### **Thomson Reuters Professional**

Jim Smith President & CEO

2010 Investor Day



## Thomson Reuters Professional Financial Context

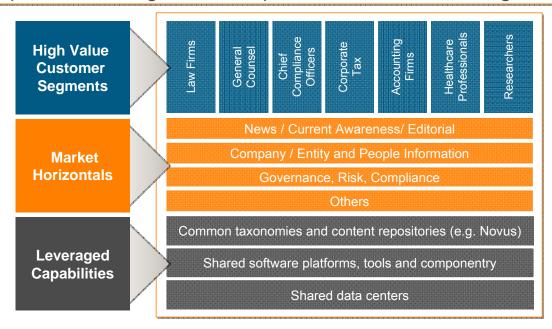
Professional Division Results

- Growth in every quarter throughout the cycle, despite widespread uncertainty and challenging environment
- Tax & Accounting / Healthcare & Science proving to be resilient pillars (~\$2B in revenue)
  - Tax & Accounting averaged 9% growth since Q4'08
  - Healthcare & Science averaged 7% growth since Q4'08
- •75% of the Professional businesses grew 7% in 2009



# Thomson Reuters Professional Leveraging Scale

Leveraging common platforms, data, delivery and infrastructure capabilities for highest-value professional customer segments



# Thomson Reuters Professional Operating Position

Professional
Division
2010
Position

- Strongest market position to date
- Favorable sales trends
- New product launches across all businesses
  - WestlawNext
  - Advantage Suite 5.0
  - Web of Knowledge 5.0
  - Accounting CS
  - ONESOURCE global tax workstation
- Advanced strategies
  - Rapidly Developing Economies
  - Intellectual Property
  - Governance, Risk and Compliance
  - Business of Science





### **Thomson Reuters Legal**

Peter Warwick President & CEO

2010 Investor Day



## Thomson Reuters Legal Business Unit Structure



Peter Warwick
President & CEO
Thomson Reuters, Legal



US Core Legal
Vin Caraher
President



CGA Mike Suchsland President



Business of Law Chris Kibarian President

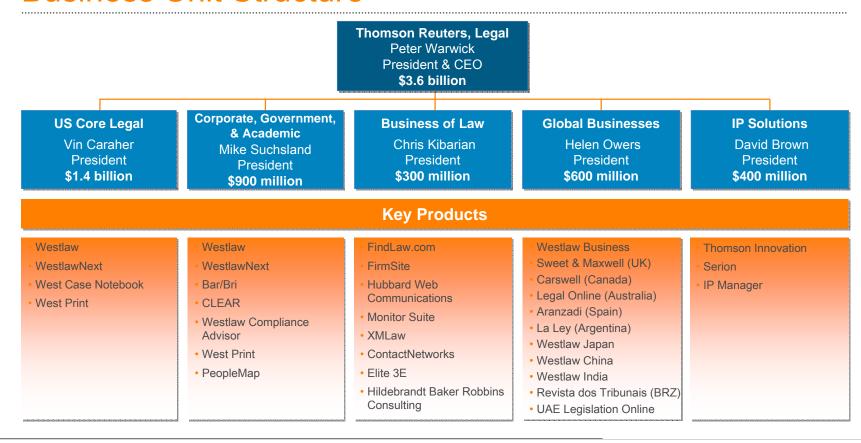


Global Businesses
Helen Owers
President

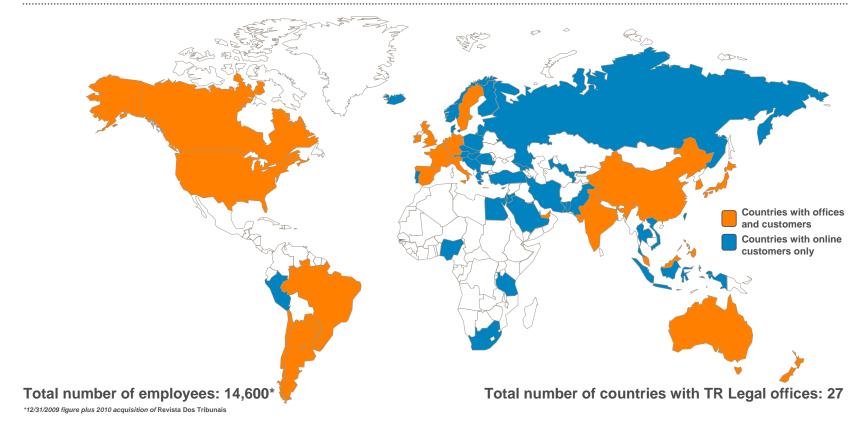


IP Solutions
David Brown
President

## Thomson Reuters Legal Business Unit Structure



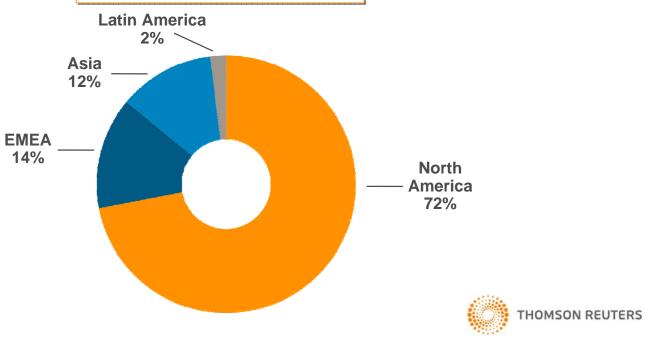
# Thomson Reuters Legal Growing Global Footprint



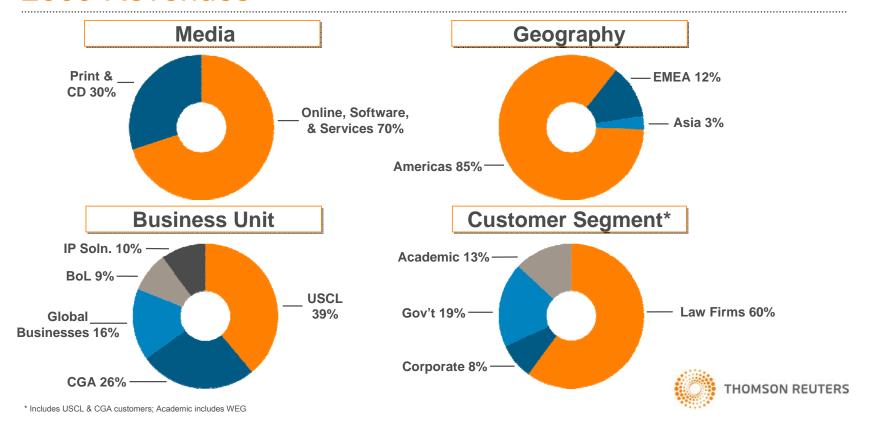
4

### Thomson Reuters Legal Global Legal Market



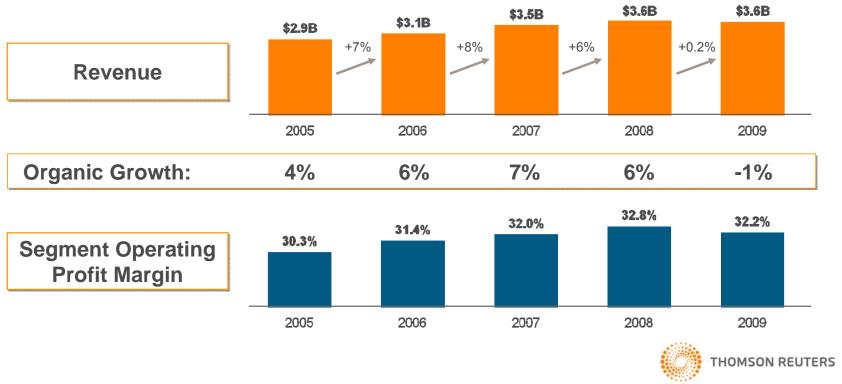


## Thomson Reuters Legal 2009 Revenues



6

## Thomson Reuters Legal Financial Performance



\*Revenue growth rates are pre-fx.

7

### Thomson Reuters Legal Strong & Growing Market Position

Leading position in each of our key markets

100% of top 100 Law Firms in U.S.

87% of Fortune 500

- #1 in U.S., U.K., Canada, Australia, NZ, Argentina, Spain

#1 consumer online legal site in U.S.FindLaw

#1 bar review course in U.S.
 BAR/BRI

#1 legal consultancy business
 Hildebrandt Baker Robbins

#1 ERM service for U.S. law firms

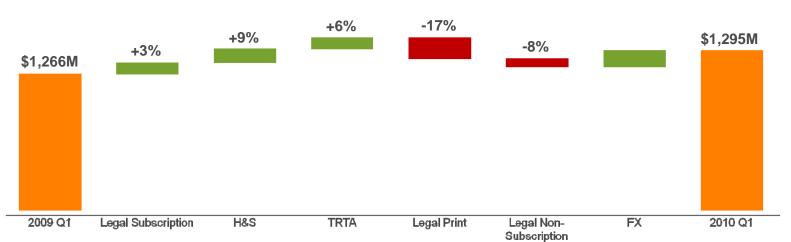
2:1 Westlaw preference by litigators

Strong preference for Westlaw by law school students



### Thomson Reuters Legal Q1 2010 Professional Division Results







## Thomson Reuters Legal Market Environment

#### **June 2009**

- Depth of global recession & significant level of uncertainty
- Law firm layoffs
- Across the board decline in legal practice area billings
- Declining law firm revenues, headcount, and revenue per lawyer
- Law firm focus on expense management/wary of technology investment

#### **June 2010**

- Economic recovery beginning in US;
   RDE's resuming rapid growth; slower recovery outside US
- Law firm headcount stabilized
- Recovery in many legal practice areas
- Evidence of law firms embracing technology and solutions to drive productivity (e.g., WestlawNext, Elite, LPO)

# Thomson Reuters Legal Well Positioned vs. Competitors

#### **Gaining Share from Traditional Competitors**

- LexisNexis
- TR Legal wins with WestlawNext and long history of sustained, deep legal investments
- Wolters Kluwer
- Does not have a strong global online Legal platform; established positions in continental Europe
- Tax focus in the US

#### **Well Positioned to Win versus Emerging Competitors**



 Google legal offerings do not match depth, breadth and quality demanded by legal professionals

#### Bloomberg

Bloomberg focusing on legal service, news, current awareness,
 GRC and energy information with unclear trajectory



## Thomson Reuters Legal Positioned for Growth

**Grow Position in Core Markets** 

Double-up in Faster Growing Segments and Expand Globally

Efficiency Steps to Fund Growth & Drive Margins

- Drive continued growth in core Westlaw through
   global platform and development
- Enlarge position globally in legal education
- Further investment in information & workflow solutions in key practice areas:

Litigation, Commercial Law, Risk & Fraud, Regulatory & Compliance, and IP

- Business of Law building integrated suite of solutions
- Expanding globally in RDEs and product lines
- Business Process Improvements (BPI)
  Rightsourcing, globalization & capitalizing on our scale

Low to mid-single-digit growth Significant FCF Highly profitable

Double-digit growth opportunities

Improving profitability

Continued margin improvement





#### A leading provider to the Compliance Profession since 1997

Locations

Headquarters London

Key Offices New York, Dubai, Singapore, Hong Kong, Sidney

**Customers** 

1,900+ Financial Services customers on a

global basis

Strong reputation within the risk and

compliance community

Employees 200

#### **Representative Clients**















## Financial Services Governance, Risk & Compliance Overview

## Market Environment

- The Financial Services compliance market is large, global and growing
  - \$7.5B and growing at 10%+ CAGR
- Compliance functions in Financial Services firms are overwhelmed by a tsunami of regulatory change and enforcement actions
- Compliance solutions that help Financial Services firms better manage legal, financial and reputational risk are becoming mission critical

## The Opportunity

- Opportunity to significantly improve the resources available to Financial Services Compliance professionals – to better manage legal, financial and reputational risk
  - Protection of Clients/Investors
  - Protection of the Firm
  - Protection of Markets & Shareholders



### The Compliance Suite

#### Regulatory Insight

Highly specialized regulatory news and analysis, information service for global risk and compliance officers within financial services



#### **Global Screening**

An advanced client and employee screening solution for KYC, Anti Money Laundering purposes

#### **Regulatory Training**

A full range of mandated on-line training to help firms manage regulatory risk through education with supported evidencing capability

#### **Policy Management**

A unique service that directly links regulations around the world with a firm's own internal policies and controls to demonstrate mandated supervision

## Thomson Reuters Legal Conclusion

- Investing through the cycle positions us well as economic environment improves
  - Organic growth + tactical acquisitions
  - Opportunity to take share
- Achieving market leading growth rates
- Leveraging technology to facilitate global expansion opportunities
- Driving efficiencies to sustain healthy margins





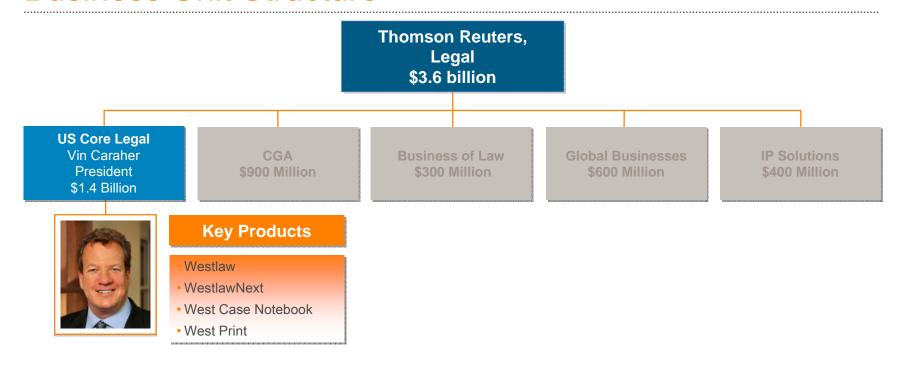
## U.S. Core Legal

Vin Caraher President

2010 Investor Day

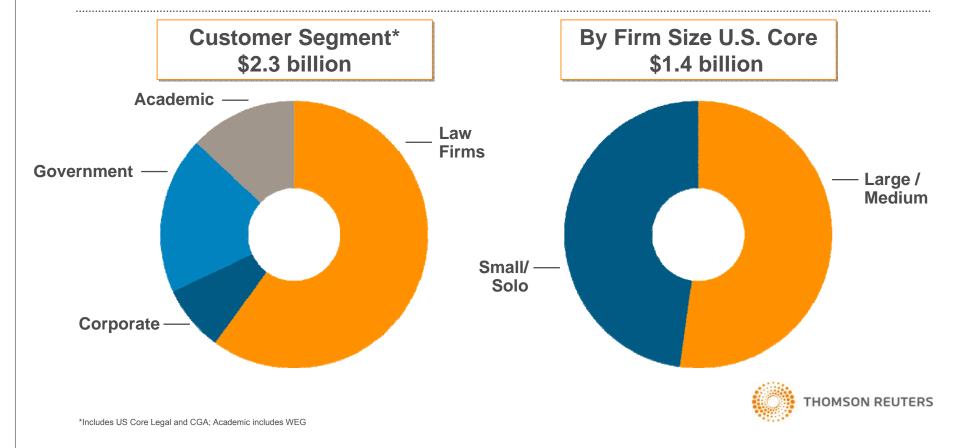


# Thomson Reuters Legal Business Unit Structure





### U.S. Core Legal Revenues 2009



3

## U.S. Core Legal Market Trends



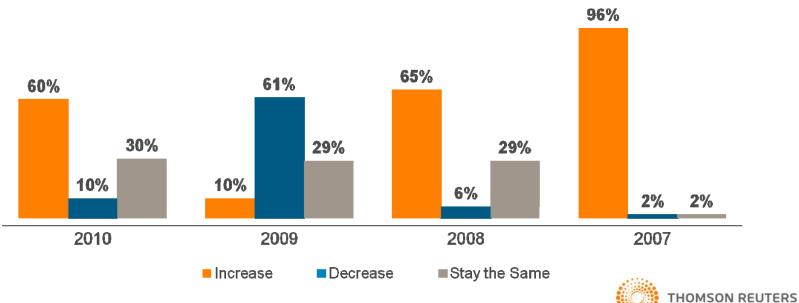
4

### U.S. Core Legal Law Firm Leaders – 2010 Outlook

Significant sentiment improvement vs. 2009

Two-thirds of law firms expecting an increase in current year billings

When compared to (previous year) do you expect your firm's (current year) billings to...?

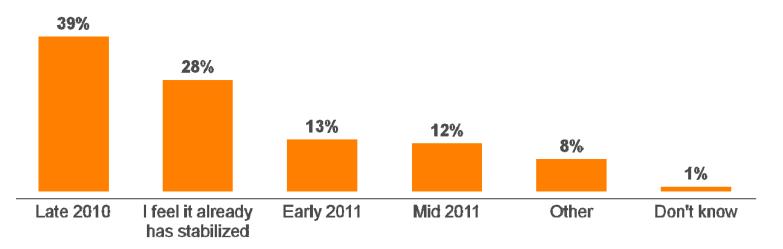


Source: Thomson Reuters "Law Firm Leaders" survey

# U.S. Core Legal Demand for Legal Services

Law firms leaders believe demand for legal services has stabilized or will rebound later this year

When do you expect demand for legal services to rebound?





Source: Thomson Reuters "Law Firm Leaders" survey



## U.S. Core Legal Market Trends

#### **Major Trends**

Law firms focusing on costs

Pushback on law firm fees from corporate clients

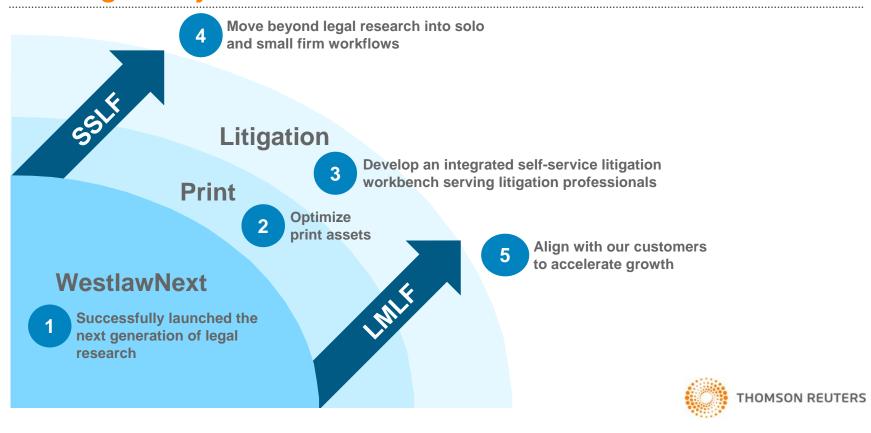
Signs of recovery emerging

#### **Opportunities**

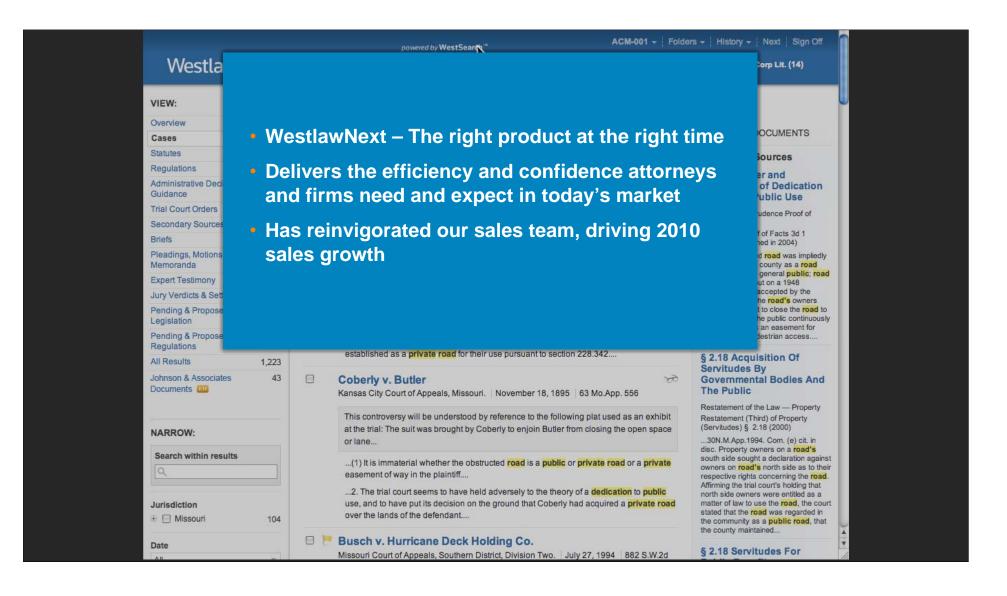
- WestlawNext enabling lawyers to research more efficiently & confidently
- Integrating content, tools & services to help litigators efficiently organize & manage key case related materials
- Providing content, tools & services to enable law firms to operate more efficiently
- Net sales continue to improve
- Law firm headcount has stabilized



### U.S. Core Legal Strategic Objectives



# WestlawNext™



### U.S. Core Legal WestlawNext – Strong Start

Number of WestlawNext Customers = 3,700

Represents 5% of total Westlaw Customers

~20% are new TR Legal online customers



### U.S. Core Legal Retooling for a "New" Print World

Leveraging technology capabilities and investing in innovative ways to deliver traditional print products to fit the client's needs

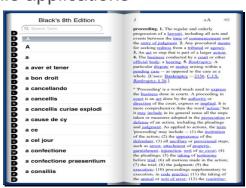
#### **Traditional Print**

- Continue to secure long-term print contracts
- Expand print offerings in select jurisdictional areas (NY, CA)
- Forecast print revenue at flat to slight decline

#### **Advanced Media**

Aggressively build products for mobile applications







### U.S. Core Legal Strategic Objectives - Litigator Strategy

Our Litigator suite offers integrated content, tools & services helps litigators create efficient, quality work product improving productivity and outcomes

### Legal Research

Overview

 Researching the law and finding on point litigation filings

### Case Analysis and Drafting

 Helping litigators organize and analyze relevant case materials and draft key documents

### Experts and People

 Finding the right experts and researching people

### **Document Review**

 Reviewing and determining relevancy of evidence

#### WestlawNext

Westlaw

- West Case Notebook
- Westlaw Deposition Services
- Drafting tools

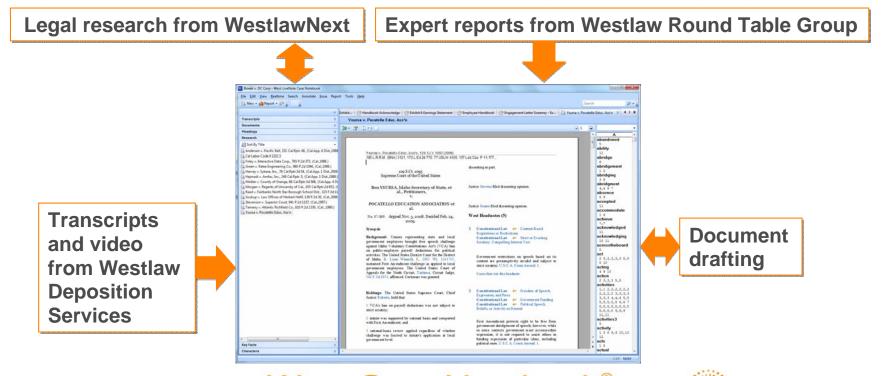
- Westlaw Round Table Group
- PeopleMap

- West Case Notebook
- Acquisition
   Opportunities



Assets

### U.S. Core Legal Strategic Objectives - Litigator - Case Notebook





# U.S. Core Legal Conclusion

- Our market position has never been stronger
  - Positioned to benefit from investment in core product offerings
- Market leading businesses aligned with customers' increased need for efficiency tools
- Leveraging superior technology and scale to extend leadership positions
- Focused on managing costs to maintain strong margins





### Corporate, Government & Academic

Mike Suchsland President

2010 Investor Day

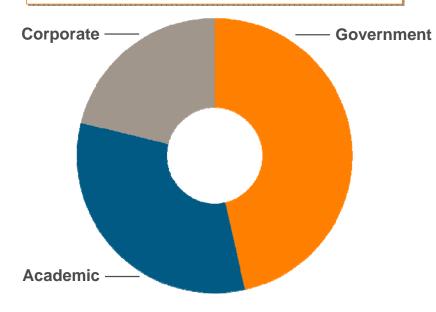


# Thomson Reuters Legal Business Unit Structure



# Corporate, Government & Academic Overview

### Revenues by Customer Total = \$900MM



### **Business Highlights**

#### Government:

- Westlaw revenue for State and Local governments grew 5% in 2009 despite average budget decline of 10%
- New customer segments experienced high growth
  - 7% organic growth in law enforcement from 2007 to 2009
- Wins in large federal agencies

#### Academic:

- Includes legal textbooks, bar prep services & preference programs
- Maintained preference rate above 50% for last 8 years

#### Corporate:

- 85% of Fortune 100 & 72% of Fortune 500 are Westlaw customers
- Dynamic market and role of GC is changing

# Corporate, Government & Academic U.S. Corporate Legal Market

### ~22,000 Legal Departments in the United States

#### **Corporate Legal Department Spend**

# \$50B \$50 External¹ \$33.5B Internal \$16.5B

### Average spend by Department Size<sup>2</sup>

Large: \$10MSmall: \$1.5M

### **Detailed Spend**

\$300M online legal research

\$500M litigation solutions

\$1.2B e-discovery

\$13B staff

• \$1.5B other

Sources: ACC Serengeti Survey; BTI Premium Practice Survey; TR Estimates



<sup>&</sup>lt;sup>1</sup> Spend on outside counsel

<sup>&</sup>lt;sup>2</sup> Large >10 attorneys, small <10 attorneys

# Corporate, Government & Academic Corporate Legal Is Rapidly Evolving

#### **Role of General Counsel**



Thomson Reuters is moving beyond information into solutions that help GCs be a business partner



# Corporate, Government & Academic Trends Influencing Corporations

### Corporations face increasing demands and the role of General Counsel is expanding

#### **Trends**

#### **Drive Productivity and Efficiency**

 73% of clients said that they are implementing better and more efficient resourcing of legal work<sup>2</sup>

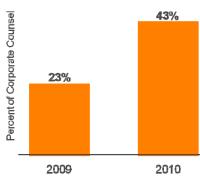
#### **Globalization of Businesses**

Globalization was given as the biggest factor driving change for legal professionals<sup>2</sup>

#### **Heightened Regulatory Environment**

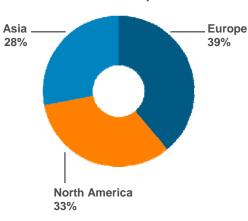
- 4,000+ regulatory changes in the US alone in 2009<sup>3</sup>
- \$45B+ spent globally by corporations on Governance, Risk & Compliance in 2009<sup>3</sup>

### Percent Responding that Controlling Legal Costs is Top Goal<sup>1</sup>



- <sup>1</sup> BTI Premium Practices Forecast 2010
- <sup>2</sup> Eversheds, Law Firm of the 21st Century, 2010
- <sup>3</sup> Thomson Reuters consulting projects

### Headquarters of Fortune Global 500 Companies



#### **Example Regulatory Changes**

- Banking: RESPA, Homeowners Modification Program, Credit Card Act, Pending: Financial Services Reform Act
- Healthcare: Healthcare Reform Act & HiTech Act
- Insurance: Health Insurance Reform (Accident & Health), Workers Compensation (Property & Casualty)

# Corporate, Government & Academic Strategy for Corporate Legal Market

TR Legal is focused on creating products to serve the needs of corporations

### **Key Trends**

Drive Productivity and Efficiency

Globalization of Businesses

Heightened Regulatory Environment

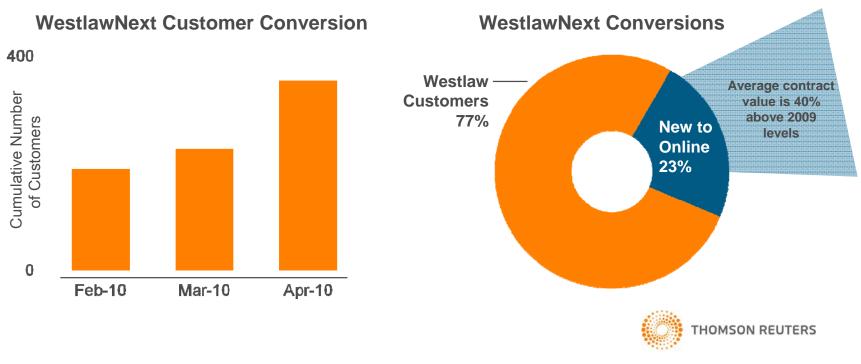
### **Opportunity**

- Leveraging deep database of regulatory information into new workflow tools
- Expanding North American product portfolio globally
- Developing innovative products including WestlawNext, Compliance Advisor, and CLEAR



### Strategy for Corporate Legal Market #1 – Expand Penetration of Online Research

WestlawNext significantly improves our offering in the corporate market



# Strategy for Corporate Legal Market #2 – Governance, Risk & Compliance (GRC)

**GRC** is a large and growing market

### **Segment**

- Governance: Executive management and control of risk and compliance
- Risk Management: Identification, analysis, and response to business and compliance risks
- Compliance: Development and execution of policies and procedures that meet regulatory requirements



# Strategy for Corporate Legal Market #2 – GRC Growth Opportunities

GRC solutions are increasingly critical to our customers

### **Growing Regulatory Changes**

- Structure of Banking System
- Consumer Protection
- Global Health Reform
- Environmental/Carbon
- Accounting & Tax Clampdown
- Supervisory Process & Governance
- We're seeing an avalanche of regulatory change that is accelerating over the next 2 years 33

– Top Bank

### **High Cost of Non-Compliance**

Global financial services firm fined \$536M for relationships with Iran

Large global bank fined \$500M; required to improve anti-money laundering program Major retail bank pays \$150M; ordered to bolster disclosure & governance practices

# Strategy for Corporate Legal Market Expanding Our GRC Product Suite

TR Legal is adding GRC content and workflow tools to expand our presence beyond General Counsel

### **Corporations**

(General Counsel, Chief Compliance Officer, Compliance Professionals, Investor Relations, Board, CFO, CEO, Corporate Secretary)

Identify & Evaluate Risks & Regulations

Develop & Implement "Compliant" Policies

Manage Compliance Processes & Report Internally & Externally

Westlaw Compliance Advisor®



# Strategy for Corporate Legal Market Expanding Our GRC Product Suite

TR Legal is adding GRC content and workflow tools to expand our presence beyond General Counsel

### **Corporations**

(General Counsel, Chief Compliance Officer, Compliance Professionals, Investor Relations, Board, CFO, CEO, Corporate Secretary)

Identify & Evaluate Risks & Regulations

Develop & Implement "Compliant" Policies

Manage Compliance Processes & Report Internally & Externally





### Corporate, Government & Academic Conclusion

- Corporate market is a significant area of opportunity
- WestlawNext innovation will drive growth in existing services
- GRC growth driven by regulatory changes and high cost of noncompliance - not discretionary
- Thomson Reuters is building a significant portfolio of products to capitalize on the opportunity





### **Business of Law**

Chris Kibarian President

2010 Investor Day



# Thomson Reuters Legal Business Unit Structure



# Business of Law Positioned for Growth

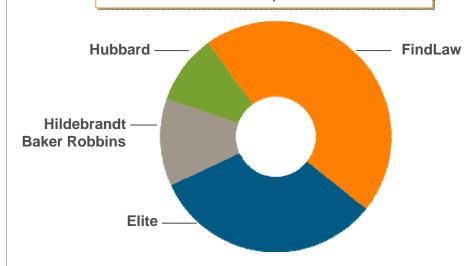




# Business of Law Overview

Our business has a strong mix of assets, robust recurring revenues and a strong, global customer base

Revenues by Product Total = \$300MM



### **Business Highlights**

- 15,000 customers
- 30 countries
- 1,500 employees
- 90% of global 100
- 90% U.S.
- Recurring revenues over 70%
- Split evenly between large / small law



# Business of Law Products and Services

#### **FindLaw**



### Small law firm web marketing solutions

- Websites
- Legal Directories
- Ratings
- •Consumer Portal

#### **Elite**



### Large firm financial and practice management systems

- •Time & Billing
- Accounts Payable
- Business Intelligence

#### **Hildebrandt Baker Robbins**



#### Large firm advisory

- Strategy
- Technology
- Sourcing
- •Research

#### Hubbard



### Large firm marketing solutions

- Websites
- Competitive Intel
- Marketing Software
- Enterprise Portal

### Business of Law Market Environment

BOL's market is showing a marked improvement in 2010

Large Firm	2009	2010
Spending	Cut back	Restarting
Hiring	Capacity layoffs	Structural realignment
Demand	Weak / uncertain	Improving / cautious
Small Firm		
Spending	Cautious	Cautious
Collections	Weak	Improving
Demand	Stable	Stable

### Business of Law Trends – Law Firms Looking Externally

Recent market trends create significant opportunities for Thomson Reuters Business of Law to pursue

### **Major Trends**

Large firms demanding comprehensive, integrated solutions

Spend transitioning from in-house to external providers

**Growing demand in large law firm segment** 

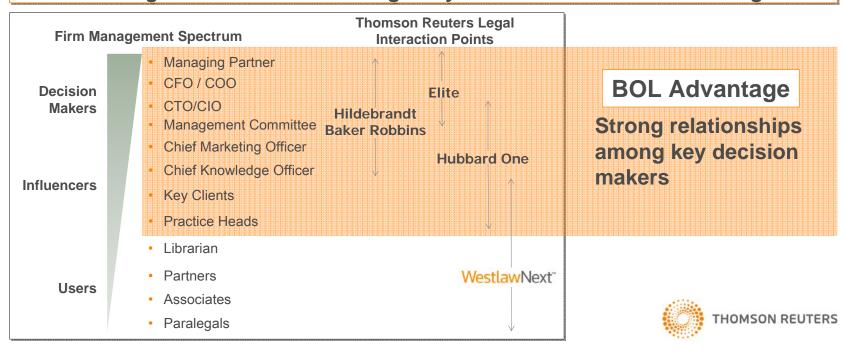
### **Opportunities**

- Coordinate Business of Law assets into comprehensive solution
- Leverage relationships to shape firm strategies
- Market under a unified global brand
- Build new solutions to enable usability, efficiency, and customer collaboration
- Expand service offerings to include implementation



# Business of Law Leveraging Competitive Advantages

Our commercial relationships among the top law firm leaders are strong – elevating our market "center of gravity" for all Thomson Reuters Legal



# Business of Law Leveraging Strength of Portfolio

Our product and services portfolio is broad, comprehensive and can meet the varied needs of legal clients (small and large)

#### Firm Strategy

- Law firm strategy & structure
- Change management
- Project management
- Litigation management
- Leadership & organization
- Technology & process assessments

#### **Practice Delivery**

- Web marketing
- SharePoint solutions
- Business development
- Relationships management
- Competitive intelligence & research
- Market analytics

#### **Client Engagement**

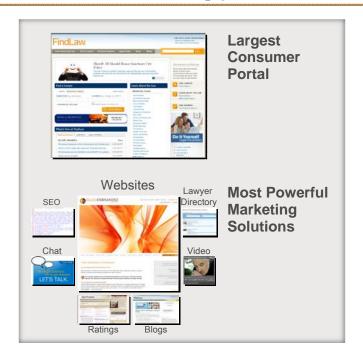
- Alternative fee arrangement tools & consulting
- Matter management
- Litigation process assessments
- IP asset, M&A, & litigation activity tracking
- Case & project management outsourcing
- Electronic discovery services

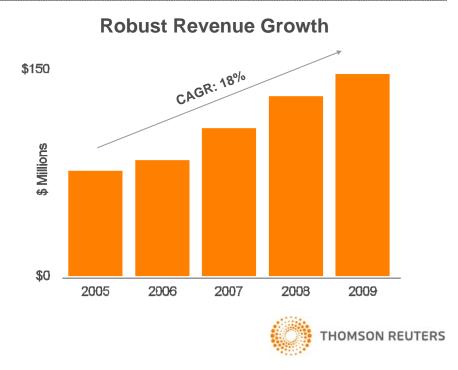
#### **Firm Operations**

- Financial management software
- Financial management system assessments
- Strategic sourcing & procurement
- Business intelligence
- Performance management consulting & tools
- Data integration

# Business of Law FindLaw

### FindLaw is the leading provider of client development solutions to small law firms

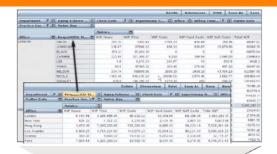




# Business of Law Elite

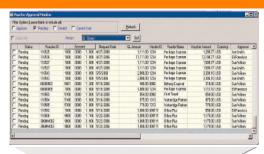
Elite is the leading provider of financial management solutions to law firms

### **Solution Set**



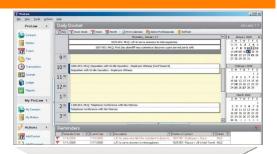
3E

- Next-Generation Global ERP System
- 2010 off to strong start



**Enterprise** 

 Leading Time & Billing Platform



**ProLaw** 

 Small Firm Financial / Practice Management

# Business of Law Conclusion

- The market for law firm business solutions is strong and poised for growth
- Thomson Reuters is well positioned to take advantage of this growth with the right assets, focused strategy and strong capabilities
- BOL represents a key opportunity for Thomson Reuters Legal





### Global Legal Businesses

Helen Owers President

2010 Investor Day

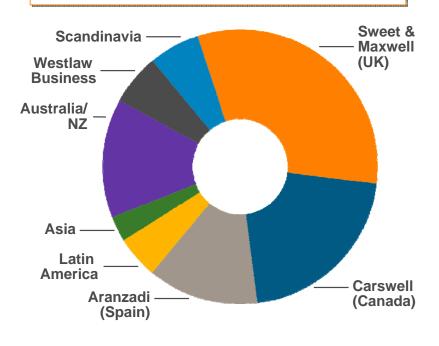


# Thomson Reuters Legal Business Unit Structure



### Global Legal Businesses Overview

### 2009 Revenues \$600MM

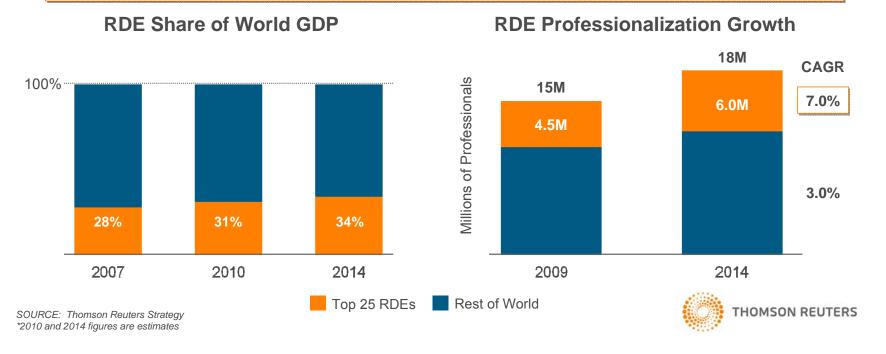


### **Business Highlights**

- #1 or #2 in UK, Canada, Spain, Scandinavia, Australia & NZ
- Key agent in driving print to online
- Pioneers of online legal information in China, India, Latin America and the Middle East
- Well positioned to expand into other solution segments

### Global Legal Businesses RDE Context: Growth & Professionalization

Rapidly Developing Economies (RDEs) are growing and professionalizing at a fast rate creating corresponding opportunity for the legal providers



4

### Global Legal Businesses Trends & Opportunities

### **Major Trends**

Business is increasingly global, creating new opportunities in markets around the world

RDE's are growing and professionalizing at fast rates

Core markets are accelerating the rate of transition from print to online

### **Opportunities**

- Leverage global verticals to drive growth in global and local markets
- Expand market segments in RDE
- Optimize growth in core markets



### Global Legal Businesses Three Key RDE Priorities

- 1 Expand global growth vectors
- 2 Drive local market innovation
- 3 Develop legal infrastructure



### Global Legal Businesses Priority #1 – Expand Global Growth Vectors

### **Growth Vectors**

### **Key Focus Areas**

### **Core Legal** Information

- Westlaw Brazil
- Westlaw China
- Westlaw India
   UAE Legislation Online

### **High Value** Commercial

- Westlaw Business
- Islamic Finance

### **Legal Education**

- Bar prep offering
- Legal training solutions

#### **Business of Law**

Client development solutions

### Global Legal Businesses Example – Westlaw Brazil

#### **Revista Dos Tribunais Acquisition**

- Acquired Revista dos Tribunais most prestigious legal publisher in Brazil
- 98 years of history; well-respected brand throughout the Brazilian legal market
- Publishes case law, statutes and doctrine collections as well as professional and academic books
- 285 employees
- Serves all customer segments in the Brazilian legal information market

#### **Westlaw Brazil**

- Leverage Multiple Application Framework (MAF) platform and Revista dos Tribunais content, branding, and market presence to establish Westlaw Brazil as platform for growth
- Be first to market in Brazil with a high value legal online information service
- Drive growth and profit in the book business by employing successful strategies from other Latin American businesses



# Global Legal Businesses Priority #2 – Drive Local Market Innovation

## Growth in RDEs requires a local approach

- Unique local market dynamics and customer requirements
- Localized global vectors don't cover all needs
- Maximizing growth needs customer proximity and innovative thinking

## We have accelerator teams in key markets

- Small innovation team with operational independence
- Driven by close understanding of customer workflow and pain points
- Fully leverage global resources and expertise



### Global Legal Businesses Priority #3 – Develop Legal Infrastructure

Working closely with governments to support the development of their legal infrastructure and foster a vibrant legal sector

#### **Thomson Reuters**

- ✓ Expertise in digitizing, organizing, and enhancing legal content
- ✓ Global scale and resources to create innovative market solutions

- Improved access to legal information
- Development of new services to benefit both citizens and legal professionals
- Greater transparency of legal systems

## Government & Intergovernmental Organizations

- ✓ Content collections
- ✓ Market expertise and thought-leadership
- ✓ Brand authority

## Global Legal Businesses Leverage Technology Platforms Globally

We bring scalable global technologies to deliver customized local products quickly and cost-effectively

#### Scalable Global Technologies – MAF Example

- ✓ Facilitates fast and cost effective development of new online legal products
- ✓ Allows local markets to customize the service, while maintaining consistency among TR
- ✓ Enables TR to drive efficiencies across businesses in ongoing product development



#### Westlaw Brazil (Proposed)

- Total development cost (est.): <\$3M</li>
- Total time to market (est.): 6 months



#### Westlaw India

- Total development cost (est.): <\$2M\*</li>
- Total time to market (est.): 9 months

<sup>\*</sup> Excludes content licensing and Indlaw acquisition costs

## Global Legal Businesses Emphasis on Local Management & Talent

Have put the right resources and talent in place to drive our growth priorities





#### Global Legal Businesses Conclusion

- The continued globalization of business and rapid growth of RDEs create significant opportunities
- Thomson Reuters is actively pursuing these opportunities through both global and local growth vectors
- We have the right global infrastructure, talent, and resources to be successful





### WestlawNext

Andy Martens, SVP, Product Development Mark Schiff, VP, Product Marketing

2010 Investor Day



# WestlawNext™

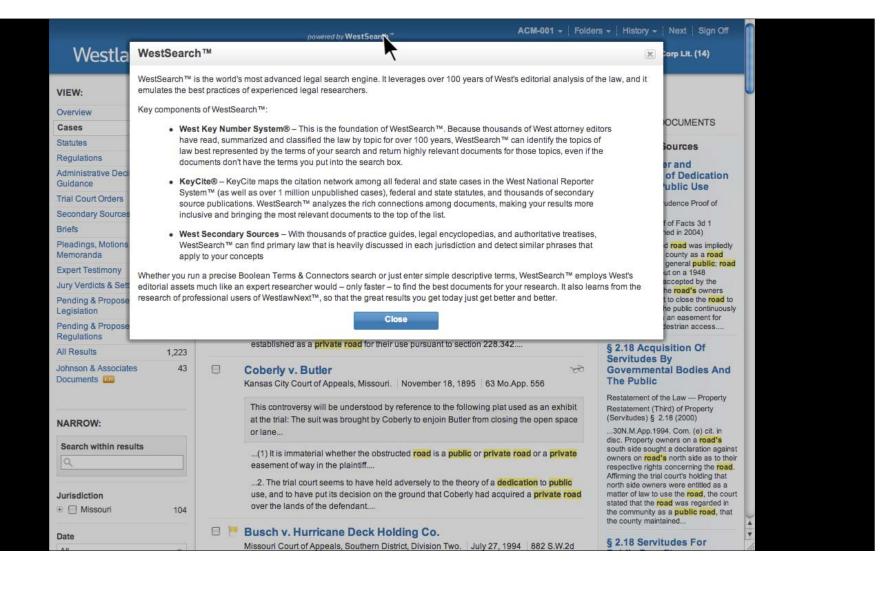
It is a very slick and well done piece of software ...

The system does in the background all the things law librarians have wanted good researchers to do ...

So it is not dumbing down legal research. It is, rather, doing it for you, automatically.

Betsy McKenzie Director, Moakley Law Library and Professor of Law Suffolk University Law School Author, Out of the Jungle





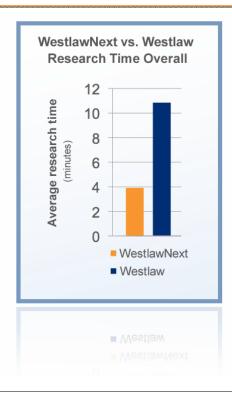
#### WestlawNext Efficiency Study

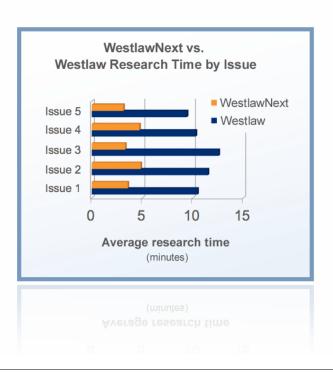
- West hired LRC (Legal Research Center) an independent company that has provided legal research services to law firms and corporations since 1978
- 5 research tasks tested on Westlaw.com and WestlawNext
  - Tasks chosen by LRC each had a clearly defined answer (e.g., "Find the Lemon Law in New York")
- 50 researchers per task each service (500 sessions total)
  - Researchers who used Westlaw.com were proficient with it
  - Researchers who used WestlawNext were trained in it for 1 hour.



#### WestlawNext vs. Westlaw

#### Researchers who used WestlawNext were 64% more efficient





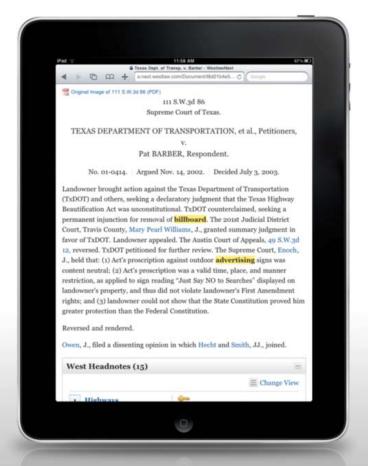
## m.next.westlaw.com

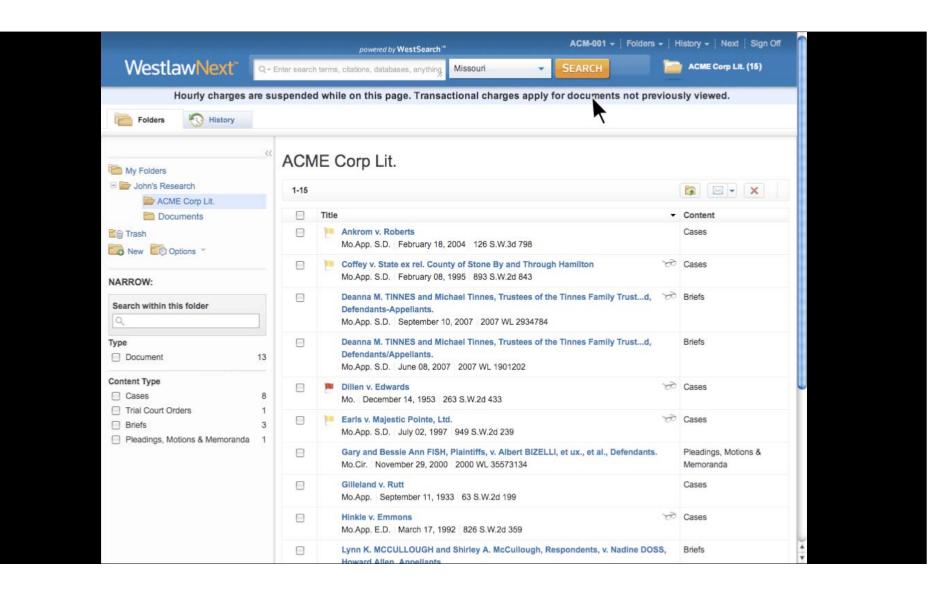


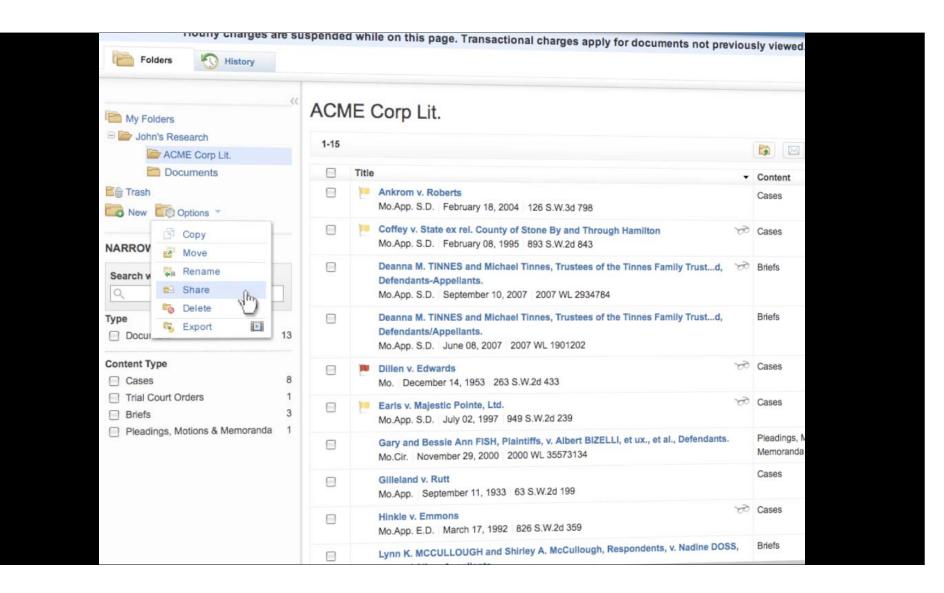


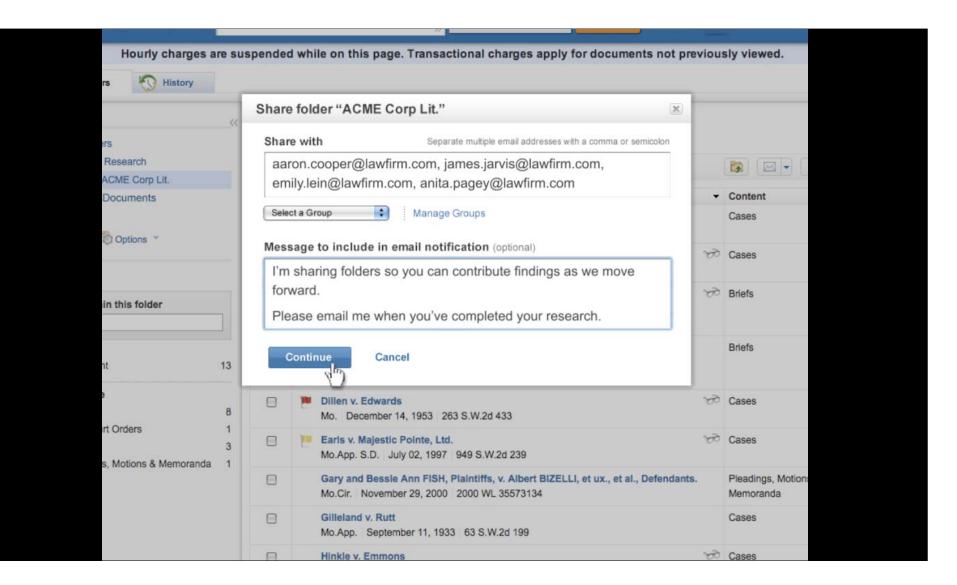


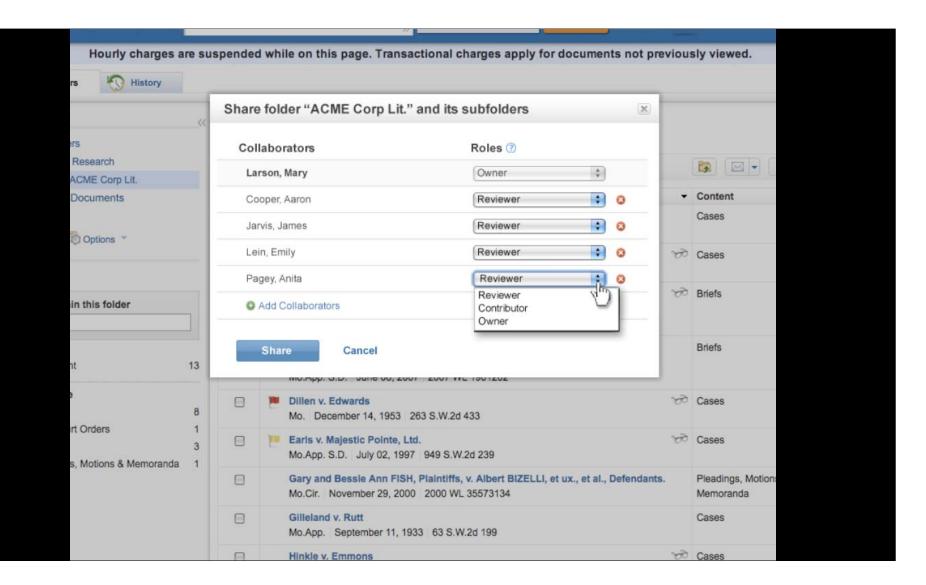




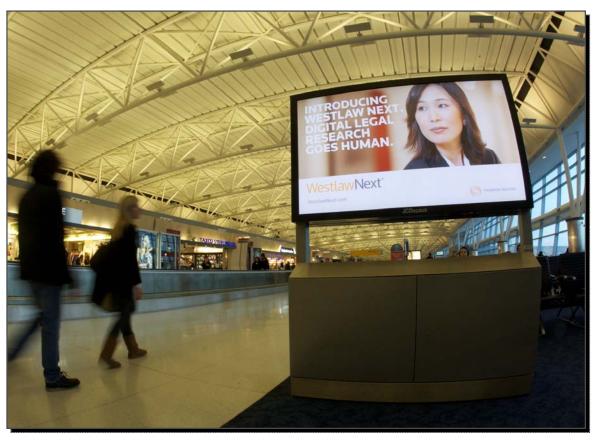
















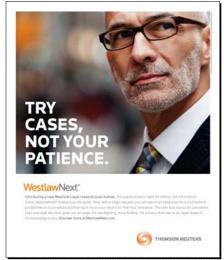
















#### The New York Times





























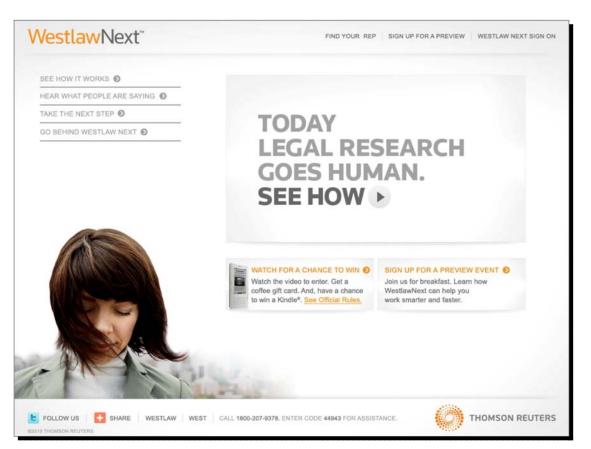




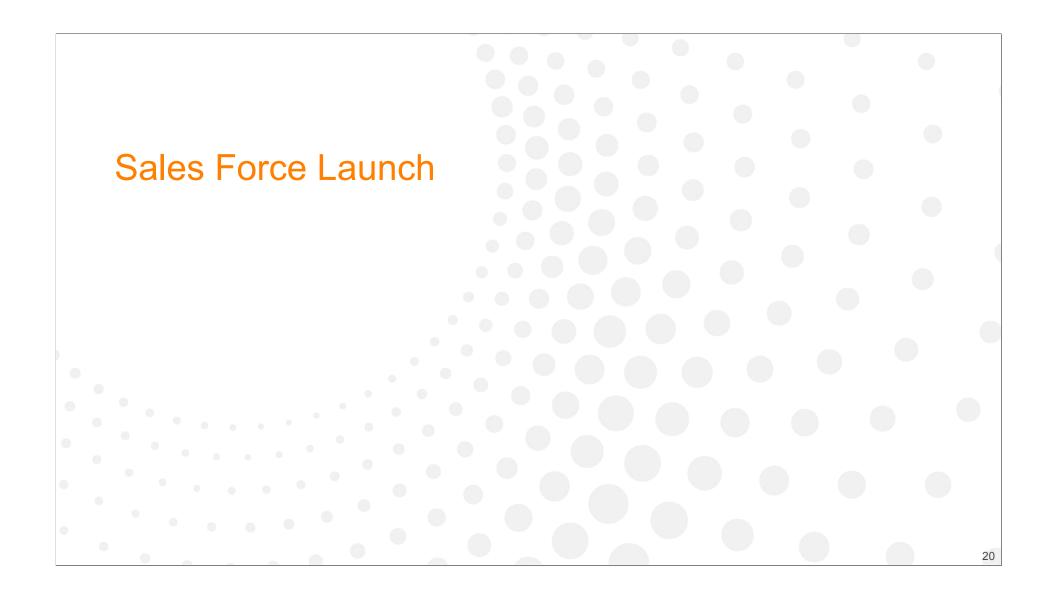
WALL STREET JOURNAL

The Washington Post













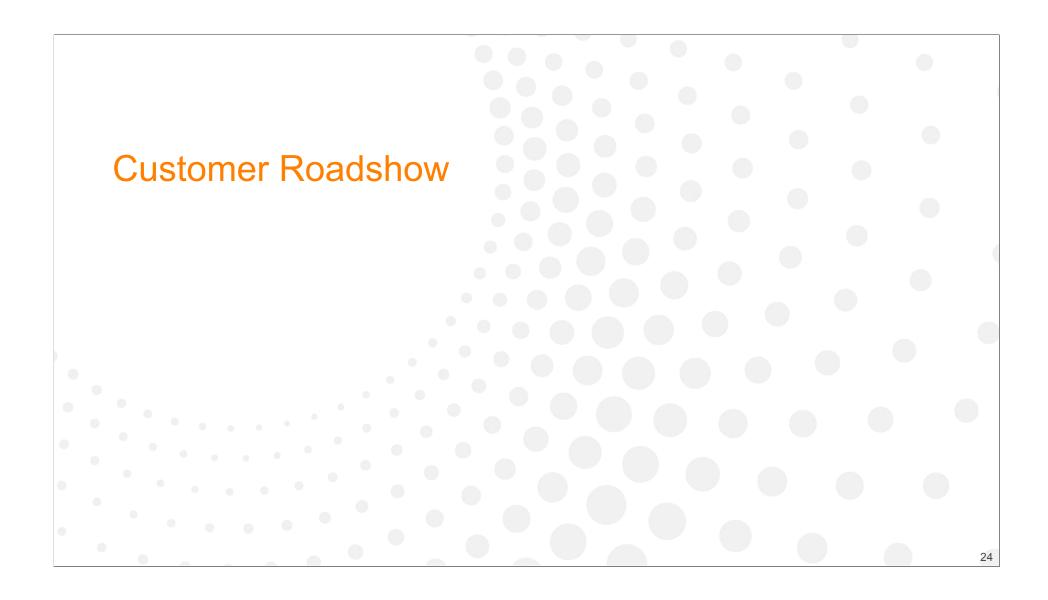


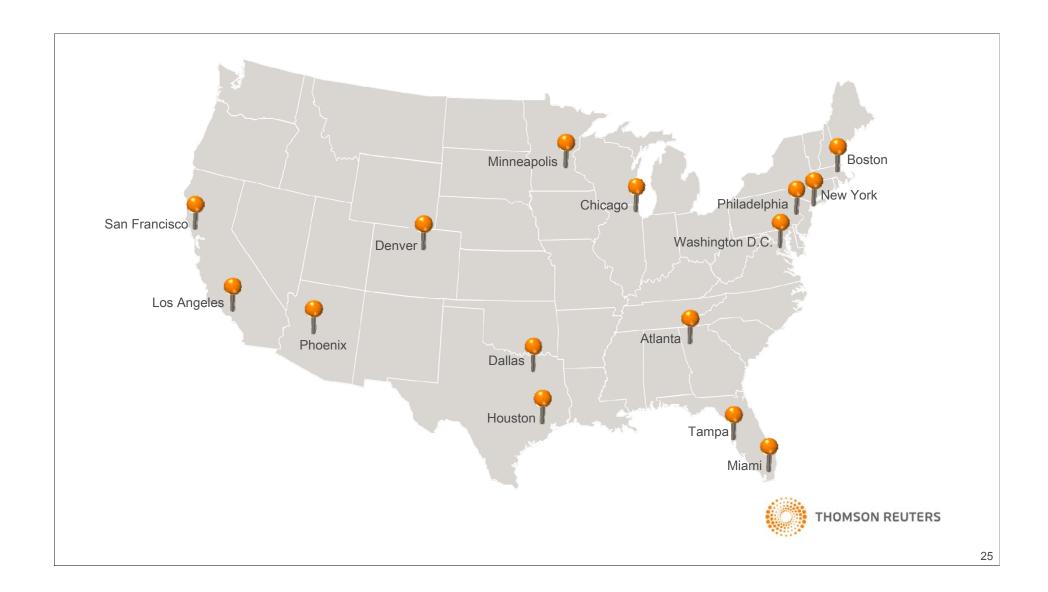




...which is what you're doing with WestlawNext...creating a new research paradigm that allows your customers to do more with less...to get what they want and need faster... and to feel confident in the results.









## U.S. Core Legal WestlawNext – Strong Start

Number of WestlawNext Customers = 3,700

Represents 5% of total Westlaw Customers

~20% are new TR Legal online customers



# WestlawNext™



## Thomson Reuters Legal Investor Day

**Questions & Answers** 

