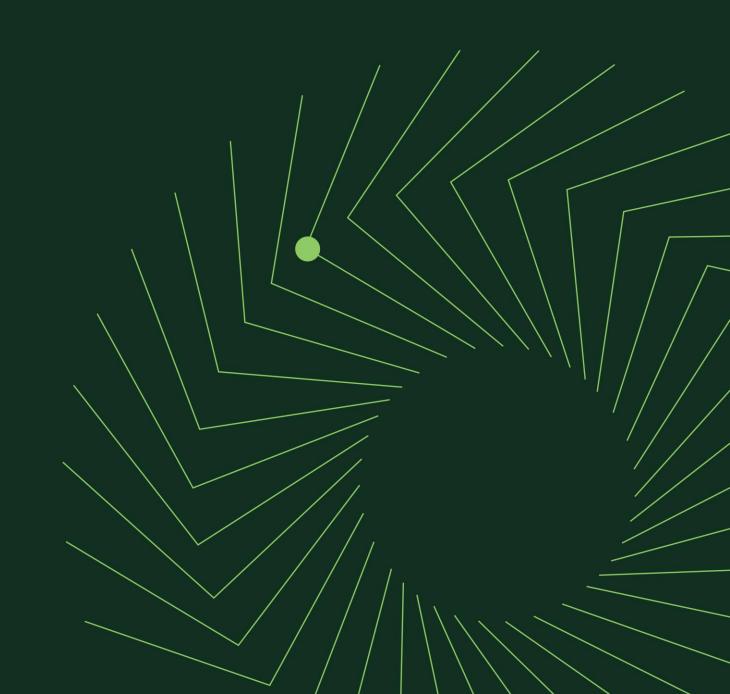


## Investor Day 2024





# Tax & Accounting Professionals



#### **Key Messages**

- 1. Tax & Accounting Professionals has a track record of delivering strong, consistent growth
- 2. We compete in a large and growing market with workflows ripe for automation
- 3. Driven by an ongoing talent shortage, Tax & Accounting firms are prioritizing technology investment to improve efficiency and productivity
- 4. Thomson Reuters is uniquely positioned to lead, and we are investing heavily in our customers' future



#### **Key Highlights**

#### **Attractive End Market**



#### **Leadership Position**



## Al Accelerating Growth Opportunities



Estimated \$7B global vended market with \$18B TAM<sup>(1)</sup>



#1 positions - U.S. and Latin America



Talent shortage fueling demand for automation



7% - 9% forward-looking market growth



76% recurring revenues



77% of Tax & Accounting Professionals believe AI will help increase productivity<sup>(2)</sup>



Historically stable and recession-resistant



91% retention



70% of firms plan to grow Al usage in the next 3 years<sup>(2)</sup>



Customer workflows are ripe for automation and innovation



~100,000 customers



TR is well positioned to lead



All top 100 U.S. CPA firms are TR customers



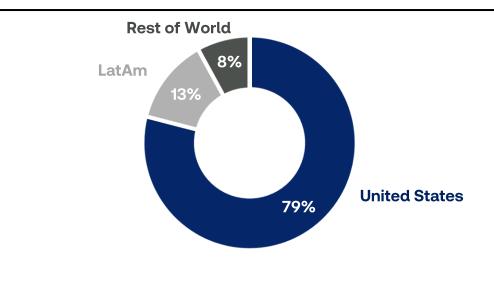
#### **Revenue Composition**

#### **Customer Segments**

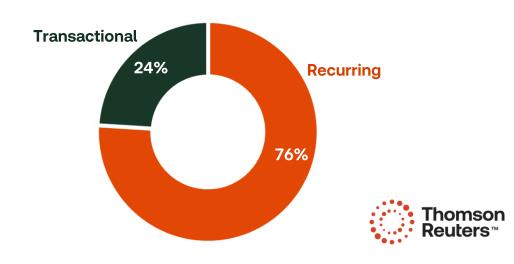


- Tax Workflow products include Ultra Tax, GoSystem, GoFileRoom, SurePrep, Advisory and Checkpoint Tax
- Audit Workflow products include Checkpoint Engage, AdvanceFlow, Confirmation, and Checkpoint A&A

#### **Geographic Mix**



#### **Revenue Type**



#### Talent Shortage Fueling Industry Drive for Efficiency and Automation



### CPAs are exiting in increasing numbers while the pipeline shrinks

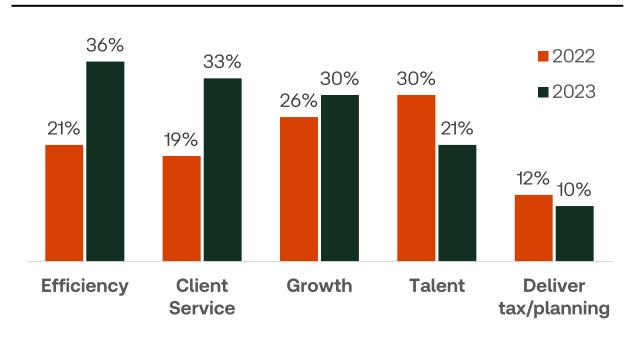
- Over 300K accountants and auditors left the profession between 2019 and 2021 – a 17% net decline<sup>(1)</sup>
- ~16% decline in U.S. graduates with degrees in accounting<sup>(1)</sup>



## Yet demand for services and regulatory complexity are increasing

- Clients challenged with pace of tax laws and regulations (i.e. Crypto & digital assets, Research & Development credits, ESG)
- Companies cite "lack of skilled talent for material weaknesses in their financial-reporting controls"

#### Efficiency is now the #1 priority for firms globally



- Increasing technology automation is the #1 strategy being deployed, followed by outsourcing
- 77% of Tax & Accounting Professionals believe AI will help increase productivity<sup>(1)</sup>



#### Prevailing Tailwinds Provide New Growth Opportunities

Technology is transforming the nature of practice



First and last mile pain points being addressed with new technology



Clients expect modern, digital experiences



Firms hiring from nontraditional backgrounds to fill talent gaps

## Shift toward advisory services



Our customers aspire to be seen as trusted advisors



95%<sup>(1)</sup> of clients want business advice from tax professionals



~60%<sup>(1)</sup> of tax professionals are confident giving business advice

#### **Growing use of A**



Majority of accountants are optimistic about Al's potential to boost productivity



70%<sup>(1)</sup> believe AI will have a significant impact over the next 5 years



~80%<sup>(1)</sup> of accountants want to be first to use new tech

## Demand for greater connectivity



Demand for products that work together seamlessly across the workflow



APIs and data integration viewed as critical to firm and client success



Cloud is a business imperative

Demand for Thomson Reuters trusted content integrated with advanced software + deep, long-term customer relationships provide advantaged position



#### Well Positioned to Transform Tax, Audit, and Accounting Workflows Through Al

A strong foundation to...

- Strong customer relationships, reputation for excellence
- Deep domain expertise / industry experts fueling proprietary content and software
- Robust flagship products embedded in customer workflow

... drive increased customer efficiency...

- Driving efficiency is tax and accounting firms' #1 priority<sup>(1)</sup>
- Automating tasks, leveraging data to reduce time to deliver tax and audit work
- Enabling shift to advisory, building more profitable, high-growth firms

...deliver exceptional customer experience...

- Customized research and client insights in context at time of need
- Empower all levels of staff to deliver accurate, high-quality services
- Enable firms to deliver lowfriction, personalized client experiences

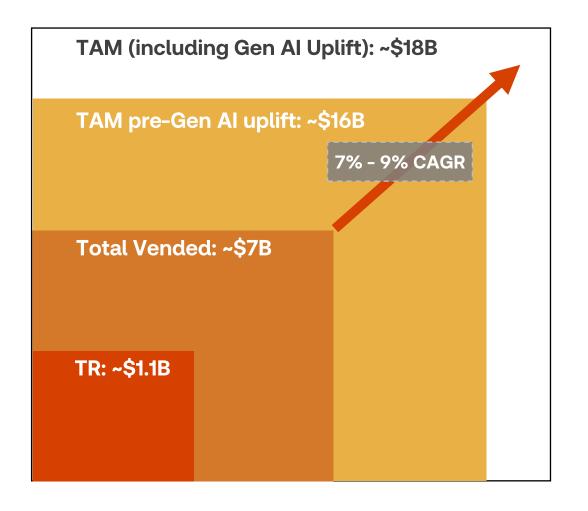
...and bring transformative Al everywhere

- TR AI platform can quickly deploy skills / functionality to automate, augment, and advise at scale
- Quickly surface insights and answers in context
- Connected solutions that work seamlessly together



#### Large and Growing Market Opportunity

#### **Total Addressable Market (TAM)**<sup>(1)</sup>



#### **Market Growth Drivers**

- Firms' drive for efficiency: **increased investment** in technology to improve efficiency and offset the talent shortage
  - Workflow automation: Al-powered automation of manual tasks driving efficiency and freeing up capacity for higher value work
  - GenAl powered research: deliver accurate, expertbacked answers faster, saving time
- Growing demand for services: increasing regulatory complexity and evolving standards driving increased client demand for professional services
- Shift to Advisory: adoption of new tools to support delivery of client advisory services, a fast growing, high-value industry segment



#### **Strategic Priorities**



**New Gold Standard** 



**Automation & Insights** 



**International Growth** 



Open, Connected Ecosystem

A new industry standard for modern, connected, intuitive solutions The most efficient workflows with end-to-end automation, powered by data-driven insights

Accelerate international growth and increase global footprint

Cloud-based, integrated content and solutions that work seamlessly with firms and partner systems

- User experience
- Product performance
- Customer support

- Artificial Intelligence
- Proprietary content
- Context at point of need

- Global compliance
- Brazil embedded finance
- Global Audit

- API-first
- Cloud native
- Integrated



#### **Key Growth Drivers**

## Efficiency-Driven Tailwinds

**New Products** 

**New Categories** 

Customers increasing spend on new technology to drive efficiency and productivity Introduction of new AI-enabled products and features by TR – higher premium, more penetration

Expand into new and emerging categories adding incremental revenue streams

- Talent shortage
- Drive for automation
- Shift to Advisory

- Checkpoint
- Tax workflow
- Audit Suite

- Al Assistants
- Workflow expansion
- Advisory

**Targeting 2026 Organic Revenue Growth of 10% - 12%** 

